

2009 NUTSEA CONFERENCE EVALUATION RESULTS

1. Pre-meeting Notice and Registration Materials

59 Excellent

13 Good

0 Fair

Comments:

- Good Material
- They did a great job
- Very Good
- Crew did an excellent job in organizing event
- I liked getting the reminders
- Plenty of emails and reminders
- Good communications with members
- Friendly and helpful!
- Thorough information!
- Thank you to MREA & GRE Staff for great setup.
- Very nice printed materials & incredible personal assistance from Pat & Kurt!
- Very good – useful!
- More information needed on committee’s functions, etc. for new people

2. On-Site Registration Procedures and Meeting Materials

58 Excellent

13 Good

0 Fair

Comments:

- Would have been nice to have a list of members and numbers
- Registration fine – enough food in the bag for a family of six!
- Last years “Folder” with place for notes was great.
- Very organized
- Very smooth
- Really good material!
- Great snack bag
- Fast & friendly
- Could have had better directions to registration desk
- Thank you for the gift bag
- Impressive staff availability – good job!
- Goodie bags were a great idea – I missed lunch when late flight & snacks were great.
- Hidden area
- Very good – very timely
- Place signs at meeting rooms

3. Opening Session

55 Excellent

15 Good

0 Fair

Comments:

- Mark Glaess and David Saggau were great.
- Great Job!
- GRE CEO – very appropriate comments
- Honor Guard did a great job
- Flag ceremony was awesome!
- Great speakers!
- Hard days – coming hard & fast – how true.
- Short
- Thanks to David Saggau & Mark Glaess – good to see support from those who take the time to welcome us.
- I've never been to conference opened with prayer, the Nat'l Guard & hard hat offering – I have a son just out of army and brought tears to my eyes – Great organization – love you guys!
- Great breakfast, excellent color guard
- Very nice
- It was too short; we basically started out with a 40 minute break
- Mark G. & David S. are both great speakers

4. Ross Bernstein – Keynote Speaker

48 Excellent

15 Good

0 Fair

Did you find it useful: 44 Yes

2 No

Comments:

- That was awesome! I Love Hockey! And thanks for the book.
- Great speaker and interesting presentation!
- Great presenter
- Picked up good information – “The harder you work, the luckier you get.”
- Good motivational presenter
- Boy, what a great speaker
- Great energy and stories, but a bit of a self promoter
- I found myself taking many notes . . . you're never too old to dream ... a reminder to dream and follow through with them.
- Good speaker
- Very upbeat
- What enthusiasm!!
- Very good speaker
- I'm a MN native and hockey fan, topic right up my alley – great message
- Great speaking ability, good training tools
- Entertaining and informative
- Great information on how to persevere in all situations

- Very interesting and informative
- I am not a hockey fan, but after listening to Ross, I might become one.
- Great, what passion, heart & wisdom
- One of the best speakers ever
- Very enjoyable
- Interesting
- Good confidence builder
- Very good speaker
- Very entertaining. Inspirational.
- Wireless microphone would help speaker
- Excellent - What can I say
- Good for Minnesotans but not sure if the others could relate
- Interesting
- Good message
- Can pull from his message, helpful insight
- "Maybe" too much about himself – but a lot of good information to use
- Excellent speaker – not very useful
- Good "life lessons"
- Good motivation speaker
- Outstanding!!

5. Eloise Thorson – Enhance Leadership Skills through the DISC Profile System
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12 Excellent

44 Good

9 Fair

Did you find it useful: **33** Yes

9 No

Comments:

- It was too bad she could only do a synopsis – it was interesting.
- Have used this system at co-op before – went away 2 years ago.
- Great review on a subject we have seen before.
- Personality traits are good to know but this program leaned more to communication than leading.
- Made you think.
- Definitely a "needed" topic – not sure if this method of delivery is best method – develop this program with electric utility examples.
- Interesting topic I can take back and use at home.
- Time slot (after lunch) didn't help her presentation, but interesting topics & analysis
- Respect each other's differences & respect each other. It does take each of us working together to accomplish the end results.
- It was good, but they all cannot be the best. She did good
- Good speaker, touch subject.
- Very eye-opening program
- Moved slow
- Better understanding of how people act and react in different situations
- Simply put – the incredibly obvious!! Green beans – good filler – not much nutrition
- I am going to try the DISC program at my coop.
- Have heard this topic many times.
- Thank you for the insights

- Great Speaker – keeping audience engaged – participating
- Colorful presentation slides - nice
- Good insights
- Heard message several times before
- Good presentation & review – have heard this many times.
- Somewhat useful
- Liked her attitude - it's okay we are different
- We have been looking at these profiles for our employees.
- Done this too many times

6. Karyn Davis – FR Clothing Insight and Update

28 Excellent

28 Good

Did you find it useful: 34 Yes

8 Fair

7 No

Comments:

- This was the BEST presentation on FR clothing I have seen t to date – no more FR meetings, Please!
- She should have been around several years ago.
- Karen was very knowledgeable on her subject and made it interesting and informative.
- Good update
- Very knowledgeable
- Most knowledgeable – does as good a job of presenting as anyone I've listened to on this subject.
- Very informative
- Made a bad topic not bad and easier to understand
- No new info and didn't answer questions well. Didn't know her audience.
- Some good points – new information
- Much better as Q&A as opposed to pure presentation. When the audience began asking questions, was much better.
- Somewhat useful, was a little confusing at times.
- Skipped around too much. Not committed to topic – tried to be funny, was not!
- I liked the different perspective she gave.
- Very, very good speaker – should have done this a year ago!
- Great speaker
- Excellent speaker. Great Job. Trying to use her in Georgia.
- Great information, given in terms common to our industry.
- Mrs. Davis had a good program, enough with FR
- Very few good points with a lot of talk between
- Different way of looking at FR issue
- Enough FR
- Personally, I have had enough
- Did not attend – heard many times
- Fantastic program – appreciate speaker with such knowledge & experience on FR
- Excellent presentation and speaker. Lots of questions from group indicate great interest. Only suggestion: Long presentation for late afternoon.
- Very informative
- Great info. – need more of the same.

- Good info. – getting overload on this subject
- Very useful – always informative
- Great Class
- Would have preferred not to try to be so funny, but more of a presentation.
- Good speaker and presentation materials

7. Dr. David Ahrenholz, MD – Medical Care of Electrical Burns

64 Excellent

7 Good

0 Fair

Did you find it useful: 52 Yes

0 No

Comments:

- Somewhat lengthy – but interesting. Good choice for speaker.
- The best ever!
- Good to see a doctor with knowledge of electricity.
- Great job, lots of good info.
- Outstanding and very informative presentation on a very interesting topic for all of us.
- Best presentation on electrical burns I have attended.
- Spent a lot of time way over our heads on stuff.
- Great Program
- Great presentation – very informative
- Very good information. This program gave me alot of information to enforce “contact” policy.
- Excellent!
- Great information
- Great information – reminder of how important prevention is.
- Very good, different view.
- Great program
- Very good – Great speaker
- Excellent
- Good Stuff
- Very intelligent. Very monotone though. Q&A session was great. A lot of good guidance.
- Very relevant information, given in terms common to our industry.
- Super information
- As good as I’ve seen in 15 years.
- Best burn presentation I’ve seen
- I’ve attended several of these classes, but I learned quite a few new facts – Very Good!
- New Ideas
- Great topic
- Good information on Burn Centers
- Good Info!
- Excellent, excellent, excellent – one of the best doctors speaking about burns I have heard yet. Dr. Steve Lyons from the weather channel says the satellites now measure strikes @ 1 billion volts @ 54,000 amps – new data – Great Job!
- Very professional & informative
- Very, very good – lots of useful info.
- More than excellent! Most helpful presentation in accurate electrical burn information for our electric utility industry.

- Very informational
- Very knowledgeable – could listen to him longer.
- Great info
- Great info
- Cannot eat eggs – questionable breakfast
- Best speaker on this subject have every heard – easy to understand!
- Thank you for this speaker
- Good program – like to have his power point!
- Interesting information
- Great
- Absolutely informative!!!
- Very informative
- This was the best burn program I have been seen.
- Congratulations – this is world class!

8. Stefan Salmonson – Rural Electric Cooperative Security

54 Excellent

14 Good

2 Fair

Did you find it useful: 47 Yes

1 No

Comments:

- He never fails to charm & inform. Good info and easily applicable.
- Great !
- Seen this program on 2 other occasions – still useful.
- A little loud ... doesn't need to yell – but good info.
- Another great update on a current subject.
- Always good to have updates on security – Stefan is a very dynamic speaker.
- Well Done!
- Great presentation – very informative.
- Too much preaching and not enough normal discussion. Acts like he is talking to children – way to “LOUD” – he yells at his audience.
- Made many good security points – good information.
- Always a great program. I think we should allow more time for him.
- Very informative.
- Needs more time
- Good information, Good ideas – things I had not thought of.
- Good program
- Several items presented I can take back – Thanks!
- Information good – voice & presentation awful!
- Great Program
- Could use more time.
- I love motivated speakers
- 5 Star Presentation – great information! Great presenter!
- Lots & lots of great information
- I enjoyed Mr. Salmonson's presentation approach
- Entertaining and somewhat useful
- Energetic presentation & lots of good nuggets! We're experiencing losses and this was timely for me.

- Very energetic! Very relevant!
- More great information on security
- I am working on this for our company – this helped me.
- Good Info! He needed more time.
- Stefan went from good to great to excellent. Simply put: a wealth of information.
- This is the best NUTSEA conference I have ever attended.
- Not enough time.
- Great information for everyone.
- Good Program – raises security awareness issues.
- Very inspiring. Great motivation.
- Good speaker & very good information
- Always good
- Always a great program – Thanks!
- Always good
- Great
- Narrow the topic – lots of good info though
- Too long – needed a break midway.
- Interesting, but melodramatic

9. Program Sharing

47 Excellent

19 Good

1 Fair

Did you find it useful: **44** Yes

0 No

Comments:

- I think we should always have this.
- Probably when I can use the presentations – like the idea!
- Always useful – helpful – keep it up!
- Always good to hear from folks who have same agenda as I
- What can I say – enjoyed hearing from manufacturers
- Thank you, outstanding job
- Great! Always enjoy the teamwork and camaraderie.
- As always – useful info. Good networking
- This is the most important part of the NUTSEA conferences for me.
- This always is a useful tool for our statewide to use. All did well.
- Get more people involved.
- Great!
- Always a great part of the conference.
- Good & diverse ideas.
- This is the most productive part of the program in my opinion.
- Very useful.
- Lot of good programs, especially Chad Crowe from Georgia!
- Best part of these meetings – getting presentations & great resources.
- Very good information on a bad topic – a little long, but good.
- Best part – Thanks to all for sharing.
- Great programs – we can add to or change
- Get more people involved
- I always look forward to the variety of programs I can take back to use.

- Good to see what is new out in industry
- Very good – Thanks to all who contributed
- Great resource for new programs
- Very good programs – lots of experience and talent involved
- Good stuff

10. Roundtables

40 Excellent

19 Good

1 Fair

Did you find it useful: 32 Yes

0 No

Comments:

- Have this next year also
- Definitely a good part of the program. Notes should be taken and used for topics next year.
- Frustrating! Numbers! Numbers!
- Very good – timely topic at JT&S session
- Would like to see another day (4th session) to supplement this conference. Generation discussion was not long enough.
- Poor room arrangement – good roundtable. Cannot eat eggs – questionable breakfast.
- Need more time
- Handout would help. Slides hard to see.
- Good interaction.
- Very good conversation.
- What roundtable?
- One of the best parts of a great conference.
- We didn't have time, but what we talked about was good.
- Hot topics! Grounding, Glove Rules, H1N1 Flu, etc.
- Good information from Federated and Ken Brubaker on RESAP
- Fran, Glen & Jamie led great discussions on contractors, PPE, Procedures, N1N1 & others.
- Good information!
- Need more time for generators – this was discussed and will be considered for future meetings.
- Good discussions.
- Sharing of programs are always great!
- Too little time
- Many expressed interest in having this session longer and maybe earlier in the conference.
- More time needed
- Not enough time to cover all
- Good discussions on a variety of important topics.
- Great discussion on RESAP and Federated data
- Didn't happen
- Not enough time for open discussion
- Good times, could have been better organized
- Good exchange of information
- Good

11. What Topics would you like to see at next year's Conference?

- L. Rodeo Safety
- Apprenticeship Issues – related instructions provided on-line;
- How to Respond to a Deposition
- How to Conduct Better Programs
- Accident Investigation – specifically cameras and photos
- DOT Topics
- Health & Wellness
- Emergency Response Drills – how to do/plan an actual exercise.
- Competent & qualified employees – ways to document; ways to know
- Something on Stopping Copper Theft
- OSHA Bookkeeping
- Safety Cultures
- Regulatory Chg – Backing (Preventing) Incident w/vehicle
- The importance of training to improve safety
- How to “spice up” Safety Meetings
- Making your training dollars count
- Additional round table discussion timeframe
- Update on Safety Accreditation Inspections/Program with Handouts
- Developing fun, informative programs.
- Understanding Safety Statistics
- Rigging Formulas & Fundamentals
- Live Line Maintenance
- OSHA Recordkeeping
- New RESAP Guidelines
- Dealing with Contractor Issues
- If OSHA has revised 1910.269 & Construction Standard Released.
- Grounding –DOT or Fed. Regulations
- Northwest Lineman’s Program
- Accident Investigation/maybe photo shop or lawyer or from our industry – maybe Glen Smith on Supervisor’s
- Business Continuity
- Acoustic Emissions Testing – Fact or Fiction
- Myths & Facts of Why AE Testing is important
- Hospitality Room
- Work Procedures – Hot Line
- Training Technology
- Tower Safety

12. Please Rate the Following

Golf:	<u>19</u> Excellent	<u>0</u> Good	<u>0</u> Fair
River Cruise:	<u>5</u> Excellent	<u>2</u> Good	<u>0</u> Fair
Baseball Game:	<u>12</u> Excellent	<u>3</u> Good	<u>0</u> Fair
Guest Programs:	<u>16</u> Excellent	<u>7</u> Good	<u>0</u> Fair
Banquet:	<u>31</u> Excellent	<u>9</u> Good	<u>1</u> Fair
Overall Conference:	<u>43</u> Excellent	<u>6</u> Good	<u>0</u> Fair

Ask or Make Additional Comments:

- I would like to see vendors have a hospitality room as we had in the past. That gives new members the opportunity to visit with experienced members. That used to be a great gathering place, but now people go in different directions in the evening – golfing, shopping, etc.
- We used to have a group photo. New members won't care now, but they may wish we had done so in 20+ years from now.
- The presentation from Connexus was heartfelt and done in an excellent manner. The style did not sensationalize it or criticize it, but conveyed the difficulty of the event, in a compassionate manner.
- Great Program.
- Have a hospitality room for attendees.
- Good Conference / Timely useful topics / Good program sharing.
- Like to see a copy of the attendee list available at the conference.
- Break down guest activities cost into a cost per activity instead of a lump sum for all activities.
- Death at a Distance – very moving info – we hope we never have to go through.
- Have tag identification – identify who is in Generation. This way, I know who I might want to discuss generation topics with.
- Larry Nelson: Excellent, excellent.
- Connexus – Larry Nelson: Outstanding, excellent and useful.
- I enjoyed coming to Minnesota.
- GRE facility tour (& food) was great – Thank you!
- Awesome conference! Look forward to seeing everyone in SC next year!
- Presentation for Andy was very touching.
- Very good seats at the ballgame – only bad part, Twins lost. Enjoyed the game very much!
- I would like safety professionals from this group, men and women I admire and respect, conduct safety meetings that they do on a regular basis. I can always use creative changes with the same program we must do on an annual basis.
- Larry and Chuck from Connexus: Simply said – Fantastic. Tragic, tearful, but in my mind anything from the heart is an effective program. I do not know how they mustered up the courage to share, but Thank you!!! Good Bless Andy & his Family and Friends
- Good Location
- Hospitality Room?
- Group Photo?
- A big thank you to everyone in Minnesota that put this conference on – I enjoyed the conference.
- Minnesota was a great host, hotel help was great, good eating selections
- Great conference – my first one. Very happy to meet others in generation for networking.
- Very good conference.
- Handouts would be nice to take notes on and for future use. One can focus on presentation with minimal note taking. Also some material could not be easily read from all seats.
- Larry Nelson did an outstanding job!
- Maybe have a place to meet at night – to sit and talk (hospitality room).
- Overall great conference!
- My compliments to the host state – Super Job!

- The conference was great! The diversity in speakers and topics worked very well. Thanks to the hosts Minnesota!
- Move opening conference start to 9:30-9:45 – gives more time for regional meetings & makes it so you don't have a 25 minute break after opening session.
- Really appreciated the “from the heart” presentation by Connexus Energy. Lessons learned from tragic situations are extremely important to all of us.
- One of the best overall NUTSEA conferences I've ever attended for program content.
- One of the better conferences as of lately – did get to stay for the entire conference this time.
- I thought Larry did a great job. It's important to see how others handle such tragedies so that the rest of us know how to handle similar events.
- This is the best NUTSEA conference I have ever attended.
- Thank you to Connexus for relaying the Andy Reichwein accident and responses. We appreciate their willingness to share this experience to help others.